

Zaheer Osman, Senior Ergonomist
Personal Publications Record

1. Older Users' Requirements for Location Based Services and Mobile Phones

Osman, Z. & Tarkiainen, M. (2003) *Older users' requirements for location based services and mobile phones*. 5th International symposium on Mobile HCI. Udine, Italy September 2003. Human-Computer Interaction with Mobile Devices and Services, Springer: London (LNCS 2795). pp 352 - 357

2. Enabling wider access to mobile information services

Tarkiainen, M., Osman, Z. & May, A. (2003) *Enabling wider access to mobile information services*. 3rd International Interdisciplinary Conference on Electronic Commerce. Gdansk 16 – 18 October 2003. Electronic commerce research and development . Faculty of management and economics, Gdansk University of Technology, Interfaculty e- commerce Group, Electronic Marketing. Gdansk (2003), pp.173 -180

3. Designing for older and inexperienced mobile phone users

M. Maguire and Z. Osman (2003) "Designing for older and inexperienced mobile phone users", Universal Access in HCI: Inclusive Design in the Information Society, Proceedings of the HCI International Conference, 2003. (Ed.) Constantine Stephanidis, Volume 4, pp. 439-443, Mahawan, New Jersey and London: Lawrence Erlbaum, ISBN: 0-8058-4933-5.

4. Holiday Ergonomics

Maguire, M., Nicolle, C., Lockyer, S., Galley, M., Elton, E., Osman, Z. (2004) "Experiences of ergonomics practitioners on vacation", Contemporary Ergonomics, Proceedings of the Ergonomics Society, (ed.) T. McCabe, pp485-489, London: CRC Press, ISBN: 0-8493-2342-8.

5. Care Online post implementation review

Poulson D, Osman Z (2003) *Post Implementation Review: Care Online*. ICAT conference 'digital divide amongst people with disabilities'. Available at <http://www.bcs.org.uk/disability/icat/papers/paper7.htm>

6. Learning from Internet Requirements of People with Communication Needs

Nicolle, C. Osman, Z., Black, K. and Lysley, (2004). Learning from Internet Requirements of People with Communication Needs. In Miesenberger, K., Klaus, J., Zagler, W. and Burger, D. (eds.), Computers Helping People with Special Needs, Proceedings of 9th International Conference, ICCHP 2004, Paris, July 2004. Springer Lecture Notes in Computer Science 3118. Heidelberg: Springer-Verlag, pp 121-128.

7. Recidivist risk takers who work at height

Haines, V., Hitchcock, D., Osman, Z., Elton, E., Craven, M., and Hussey, M. (2004) Recidivist risk takers who work at height. HSE Books ISBN 07177628159 available at: www.hse.gov.uk/research/rrpdf/rr201.pdf

8. Introducing computers and the Internet to older users: findings from the Care OnLine project

Osman, Z., Poulson, D., and Nicolle, C. (2005) Introducing computers and the Internet to older users: findings from the Care OnLine project. Publisher: Springer-Verlag GmbH ISSN: 1615-5289 (Paper) 1615-5297 (Online)
DOI: 10.1007/s10209-005-0111-8

9. The design of next generation in-vehicle navigation systems for the older driver

Andrew J. May, Tracy Ross, Zaheer Osman. (2005) The design of next generation in-vehicle navigation systems for the older driver. Publisher: Elsevier, Interacting with Computers 17(6): 643-659

10. Design of a Virtual Learning Environment for students with special needs

Maguire, M., Osman, Z., Elton, E., Nicolle, C. (2006) Design of a Virtual Learning Environment for students with special needs. Publisher: Agora Center, University of Jyväskylä, Humna Technology Volume 2 (1), 119-153